



GENERAL RENTAL TERMS & CONDITIONS

All bookings are personal and cannot be transferred to third parties.

3 room Mobile Homes and Great Comfort 3 room Mobile Homes are for a maximum of 6 people.

2 room Mobile Homes, two room for disabled persons, two room chalets, S/C homes (Gîtes) are for a maximum of 4 people.

In July and August rentals are for whole weeks from Saturday to Saturday and for a minimum of 2 nights in other months.

For campers and caravaners:

Pitch rentals start at 3pm and pitches must be free at 12 noon on the day of departure.

Our basic rates include:

- a pitch for 2 people on the day of arrival - the place for a tent, a caravan or a motor home - and parking for your vehicle on the pitch.

Our basic rates do not include:

- Additional adults - visitors - additional children - additional vehicles and tents - activities run in partnership with external suppliers.

For people renting mobile homes, chalets, S/C homes (gîtes):

Our basic rates include:

- Supply of a rental property equipped for the number of people stated on the booking form from 3pm on the day of arrival to 10am on the day of departure and parking for 1 vehicle at the property.

Our basic rates do not include:

- Sheets, blankets and pillowcases (these can be rented at an extra charge of 13.50 €/person and must be booked at the same time as the property) - Additional vehicles - Additional tents - Domestic cleaning products - Activities run in partnership with external suppliers.

During your stay, you are responsible for keeping the rented property clean. The property must be clean when you leave. If it is not, you will have to pay the cost of cleaning. To guarantee this payment you will be asked for a deposit of 200€ when you arrive which will be refunded if the inventory we make is satisfactory on the day of your departure or within 8 days following your departure. If you prefer we will clean your property rental when you leave for 60.00€.

2 - Administrative charge:

We charge a booking fee of 17 € per booking.

3 - Booking and Payment for your reservation:

Up to 30 days before the booking starts, a booking option is registered, subject to availability, as soon as we receive it. We send you a rental agreement. The reservation option is valid for 8 days. The option is only confirmed (and becomes firm) once we have received a deposit of 25% of the total estimated cost of your stay + 100% of the Administrative charge. We automatically cancel reservation options not confirmed by letter or electronic mail without further notice. As soon as we receive your deposit we will confirm your booking by letter or e-mail with the dates of your stay, the full cost of your stay according to the elements that you have provided on your booking request and the amount of the deposit received. Booking requests that are not accompanied by the deposit and administrative charge will be considered null and void. In the same way, any deposit sent without a signed leasing agreement and signature of the general terms and conditions will be considered invalid.

4 - Payment for your stay:

After payment of the deposit, your holiday must be paid for in full before your arrival.

For bookings made less than 30 days before the date of arrival, the cost must be paid in full when the reservation is made. Without a letter or fax from the tenant stating late arrival or arrival on another date, the pitch or property becomes available 12 hours after the date of arrival mentioned in the lease. No refund will be made for late arrival or early departure.

Pitch or rental property allocation:

Booking a pitch or a rental property implies that the allocation decision is solely made by the Domaine Arleblanc Camping and that we will make no definitive commitment before the arrival of the customer concerning the allocation of a pitch and or a rental property even if chosen by the customer for the holiday, including customers wanting the same pitch and even if they have previously occupied this pitch for several years. The Domaine Arleblanc Camping undertakes to provide a similar pitch or rental property in the event of the impossibility of providing the pitch or rental property preferred by the tenant without having to justify this decision.

5 - Admission:

No person will be allowed into the camp site without the prior agreement of the Camping managers or owners. Everyone staying in the Camping must be covered by individual or family "Third Party Liability" insurance.

6 - Rates:

Our rates are those published in our current brochures, rate cards and on our website www.arleblanc.com. Promotional offers may be published on this website from time to time. The rate applied will then be that of the promotion depending on availabilities at the time of the booking request. No reservation booked and paid for before the introduction of any promotional offer will be subject to an even partial refund or rate reduction.

7 - Visitors:

We remind you that every person entering the Camp must be announced at reception. Visitors with ½ day or full day access pay 2.00 €/person (ticket at the entrance). This ticket does not give access to the swimming pool. Visitors who sleep at the Camp must register at the reception desk.

8 - Pets:

Pets are allowed on Camping pitches and in rental properties. They must be kept on leads in the Domaine to preserve the peace and the safety of holiday-makers and comply with hygiene rules. You must declare them at the reception desk when you arrive and present their anti-rabies vaccination certificate. Pets are not accepted in the swimming pool zone nor in the shared parts of the camp site (sanitary facilities, the restaurant, the grocery...). Dogs classified as category 1 and 2 are totally prohibited. One pet per pitch.

From 30/06 to 05/07: 2 €/ night / pet - From 06/07 to 24/08: 3 €/ night / pet. From 25/08 to 31/08: 2 €/ night / pet.

9 - Access to the swimming pool:

Only bathing suits are authorized (shorts and Bermuda shorts are not authorized).

10 - Cancellation of your booking

IF YOU CANCEL:

Cancellation must be notified by letter as soon as possible. Whatever the reason, Domaine Arleblanc Camping will keep a proportion of any payment made, the amount depending on the cancellation date. - More than 30 days before the beginning of the stay: 25% of the full amount for the stay. - From 30 to 15 days before the beginning of the stay: 40% of the full amount for the stay. - From 14 to 8 days before the beginning of the stay: 70% of the full amount for the stay. - Under 8 days before the beginning of the stay: 100% of the full amount for the stay. Refunds (except for the Administrative charge) only apply in the event of hospitalization or death of a close relative for which you must present written proof. Warning: any stay begun is due in full.

IF THE DOMAINE ARLEBLANC CAMPSITE CANCELS:

If due to events over which the Camping has no control, we reserve the right to modify the services provided or to cancel bookings. In this case, customers can cancel their stays without the cancellation conditions being applied. Sums paid for the stay will be refunded in full.

11 - The campsite offers you optional:

Cancellation and Interruption insurance in your rental contract. Our partner Gritchen Affinity will refund all or part of the stay only to customers that have purchased Campeze Couvert insurance.

In case of cancellation, please notify the campsite of your cancellation as soon as an event occurs that prevents your departure, by letter or by email. If the claim is covered in the general conditions (available at www.campez-couvert.com or from the campsite), please notify the insurer within 48 hours and provide all the necessary information and supporting documents.

12 - Responsibility for theft and damage:

During your stay, please take care of your valuable articles, jewels, cash and personal possessions. We decline any and all responsibility for theft or damage both inside and outside the camp site, including the car parks. Customers must take out their own insurance to cover these risks as well as third party liability. Waiver of copyright I the undersigned accept that photos and interviews carried out during my stay at the Domaine Arleblanc Camping can be published on Internet, on television, in the written press, in books, by digital means (films, videos, DVDs, etc...) and that I renounce any claim to payment for such publishing.

I state that I am fully familiar with the general terms and conditions concerning access to and use of the Camping as described above, and accept them.

Signed in (Town, Country), On (date) / 2019

By (full name)

Signature